



## IMPORTANT: PLEASE READ BEFORE SUBMISSION

### RE: New Medallion Signature Guarantee requirements for Electronic Funds Transfer (EFT) election

As an added security measure for your contract, **we now require a Medallion Signature Guarantee (MSG) if you elect to receive funds via electronic fund transfer (EFT) to your bank account.** This is required regardless of whether you are submitting new EFT instructions or already have EFT instructions on file. Once you have established in good order EFT information on file with us, you may re-use the same EFT account on future transactions without requiring an MSG.

**Please note that if you are currently enrolled in a program with recurring payments distributed via EFT, the MSG will only be required for any future bank account changes.**

The MSG we receive must be an original. Photocopies or fax copies are not accepted. The stamp may be obtained from most banks, financial institutions or credit unions. An example of what the stamp looks like is below.



**For your convenience, you can also complete and submit your distribution form electronically. Please visit the Forms tab on [www.jhannuities.com](http://www.jhannuities.com) and look for a green “Submit Online” button next to the form name. Requests accepted electronically will not require an MSG to send funds via EFT.**

If you have any questions about the requirements, please call us at 1-800-344-1029. Our Customer Service Representatives are available Monday through Friday from 8:00 a.m. to 6:00 p.m. Eastern Standard Time.