



# Transfer authorization agreement

## Before you begin

You can also complete this form entirely online.


- Visit the Forms tab on [www.jhannuities.com](http://www.jhannuities.com).
- Find the Transfer authorization agreement form.
- Click the green "Submit Online" button.
- Follow the step-by-step instructions.


## Important information


Use this form to authorize the contract owner(s) and financial representative of record to make trades over the phone or by online or written request among various investment portfolios within the listed variable annuity contract. **Please use a separate form for requests on any additional contracts.**

## Contact us

 **Website**  
[www.jhannuities.com](http://www.jhannuities.com)

 **Phone**  
1-800-344-1029  
Weekdays 8 a.m. to 6 p.m. ET

 **Fax**  
1-617-663-3160

 **Return instructions**  
See the end of this document for return instructions.

## 1. Current owner information

### Owner information

Contract number \_\_\_\_\_

Owner's name (First) \_\_\_\_\_ MI \_\_\_\_\_ Last \_\_\_\_\_ Date of birth (MM/DD/YYYY) \_\_\_\_\_

Phone number \_\_\_\_\_ Mobile number \_\_\_\_\_ Email address \_\_\_\_\_

Address (Street)  Please check if the address provided is a permanent address change for all your annuity contract(s).

City \_\_\_\_\_ State or country (if outside the U.S.) \_\_\_\_\_ Zip code \_\_\_\_\_

Financial representative's name (if applicable) (First) \_\_\_\_\_ MI \_\_\_\_\_ Last \_\_\_\_\_ Phone number \_\_\_\_\_

### Co-owner information (if applicable)

Co-owner's name (First) \_\_\_\_\_ MI \_\_\_\_\_ Last \_\_\_\_\_ Date of birth (MM/DD/YYYY) \_\_\_\_\_

Phone number \_\_\_\_\_ Mobile number \_\_\_\_\_ Email address \_\_\_\_\_

Address (Street) \_\_\_\_\_

City \_\_\_\_\_ State or country (if outside the U.S.) \_\_\_\_\_ Zip code \_\_\_\_\_

Issuer: John Hancock Life Insurance Company (U.S.A.), Lansing, MI (not licensed in New York)  
Issuer in NY: John Hancock Life Insurance Company of New York, Valhalla, NY

**2. Agreement****Please note the following:**

- For your protection, phone conversations are recorded at the time of the call.
- Trade instructions received by John Hancock before 4:00 p.m. Eastern Time<sup>1</sup> will be made in accordance with the unit value for that day. Trade instructions received after 4:00 p.m. Eastern Time<sup>1</sup> will be made in accordance with the unit value for the next valuation period. Only one set of trade instructions will be accepted per valuation period.
- Instructions may be given by calling 1-800-344-1029 on regular business days, by logging on to [www.jhannuities.com](http://www.jhannuities.com)<sup>2</sup> or by submitting a written request.
- In the event that proper identification is not provided, John Hancock reserves the right to refuse to act on trade instructions.
- All trade instructions received must be within the terms of the contract and be sufficiently complete and clear that we do not need to exercise any discretion to follow them (i.e., in "good order").
- At the time trade instructions are given, the intention for the trade to apply to future payment allocations must be confirmed.


**3. Signature(s) and authorizations****I/We authorize John Hancock to act on trade instructions given over the phone or by online or written request by:**

- Option 1 (default):** The owner and co-owner (if applicable).
- Option 2:** The owner and co-owner (if applicable) and the financial representative of record.

**I/We understand and agree to the following:**

This authorization will remain in effect until the following: John Hancock receives a written notice from me, via either letter or fax, stating otherwise, and John Hancock has had a reasonable chance to act upon such notice, or until John Hancock discontinues trades by phone, online, or any other means. Neither John Hancock nor any person authorized by John Hancock will be responsible for any claim, loss, liability or expense in connection with a trade if John Hancock or such other person acted on trade instructions in good faith in reliance on this authorization. **By signing below, I agree to accept and comply with the procedures established by John Hancock.**

SIGN  
HERE\_\_\_\_\_  
Signature of owner\_\_\_\_\_  
Today's date (MM/DD/YYYY)SIGN  
HERE\_\_\_\_\_  
Signature of co-owner (if applicable)\_\_\_\_\_  
Today's date (MM/DD/YYYY)**Submission instructions****Please submit your completed and signed form via one of the following:**

- |   |  |   |
|---|--|---|
| <input checked="" type="checkbox"/> <b>National contracts</b> | John Hancock Annuities Service Center<br>PO Box 55444, Boston, MA 02205-5444                                 |  <b>Fax</b> 1-617-663-3160 |
| <b>New York contracts</b>                                     | John Hancock Annuities Service Center<br>PO Box 55445, Boston, MA 02205-5445                                 |   |
| <b>All overnight mail</b>                                     | Annuities Service Center<br>John Hancock Insurance<br>410 University Avenue, Suite 55444, Westwood, MA 02090 |   |

**Register online**

Create an online account and gain access to secure self-service tools and contract-specific details. Visit [www.jhannuities.com](http://www.jhannuities.com) and click on the "Register Now" link in the upper right-hand corner to register. Once registered, enroll in eDelivery to receive your contract documents electronically.

<sup>1</sup> Or the closing of the NYSE, whichever is earlier.

<sup>2</sup> Some products and broker dealers do not allow internet trading.